

Sonicor Incorporated

Return Authorization Form

Please email the completed form to Sonicor Incorporated's Repair Department to customerservice@sonicor.com. A response will be sent back to you within 24 hours.

Alternatively this form can be sent in with the unit for return.

Equipment to be returned for repair:

Model # _____

Serial # _____

Model # _____

(Of companion Tank/Immersible when applicable)

Serial # _____

(Of companion Tank/Immersible when applicable)

Please state a brief description of the problem you are experiencing with your unit:

RMA#: ST-

Contact Information:

Point of Contact

Company Name

E-Mail

Ship-to Address

Phone

Fax

Billing Information:

Mastercard/Visa

Card Number

Name on Card

Expiration Date

CVV Security Code

Freight forwarding Information:

Preferred Carrier(UPS/FedEx..Eg)

Account Number

Terms and Conditions:

-If you do not have a preferred carrier or an account number to be billed direct, your equipment will be returned to you at your cost and billed to your credit card unless other arrangements have been made.

-There is an evaluation charge of \$180 per piece of equipment sent in for repair, if a repair is necessary the evaluation charge will be put towards the cost of the repair.

-Equipment returned without the Return Authorization cutoff will not be accepted, and returned to the shipped from address at your cost.

-Once a quotation has been sent (usually within the first five days of receipt), you have 10 business days before the equipment will be returned unrepared. The freight and evaluation charge will be billed to your credit card.

-Tanks/Immersibles sent without their companion generator may be repaired; however the Sonikor repair warranty will not apply.
-Generators returned without their companion tanks/immersibles may be repaired however the Sonikor repair warranty will not apply.

Authorized Signature

Date

Please ship your repair to:

Sonikor Incorporated Repair Department
10 Beaumont Road
Unit A
Wallingford, CT 06492